



Pure and simple Beauty.

The beauty of our woods.
Easy to clean and naturally keep
over the years.



FIEMME
3 0 0 0
biocompatible wood floors

CLEANING AND CARE HANDBOOK.

Real and protected Nature.

Our floors are natural masterpieces. Beautiful, healthy and resistant like the trees they derive from.

FIEMME 3000 protects the beauty of their woods by applying **an exclusive oiling, that our Research & Development unit has realized over the years.**

It is called Bio Plus – an excellent mix of biocompatible ingredients, more than 50 vegetable and mineral substances that nourish the deepest structure of the wood without clogging the pores but restoring the self-protective features of the wood that inevitably get ruined during the working processes.

A special hard oil guarantees the strong wood resistance to abrasion – it is mixed with waxes and other oils that make the wood floor light up and protect it from water and wear and tear.

Thanks to this natural protection, **FIEMME 3000 floors are resistant and easy to clean. Furthermore, they are perfect for “difficult” locations, it means, subject to a higher wear and tear or humidity like kitchens, bathrooms, showrooms and offices – and can be perfectly**

laid on floor heating systems.

FIEMME 3000 BioPlus oiling process follows 6 working steps. A long process for an everlasting outcome.

↘ STEP 1

The rough surface is polished with a 220 grain, in order to prepare the surface to an outstanding final result.

↘ STEP 2

The rough surface is brushed, planed, bevelled in particular ways, to give the unique and distinctive features of every working to each FIEMME 3000 series.

↘ STEP 3

It is the most important step of FIEMME 3000 finishing procedure, as it defines the final aesthetic of the floor by applying short molecular chain products. To saturate the fiber cavities, these products deep down settle

possible colourings or the specific old-looking treatments of each Series. The first more liquid waxes and resins nourish the fibers.

↘ STEP 4

Three cycles of completely transparent molecular long-chain oil are applied. They discreetly cover the wood and protect its beauty. Therefore, the pores get saturated with natural oils and waxes. Our wood never stops breathing.

↘ STEP 5

By applying other two cycles of molecular long-chain oil, we get the “crystallization”. This passage concludes the saturation step and lets waxes and resins come to surface and, once they hardens, create the walkable surface. The oils we use are completely transparent – they do not change the colour of the wood, but create an invisible and easy-to-restore surface.

↘ STEP 6

Once the floor is laid, the layer completes FIEMME 3000 Bio Plus oiling process by applying our Belparquet. Thanks to this oil, besides cleaning the floor before letting the client live his perfect floor, all joints are sealed. The final result is a better protection against stains, water and wear and tear.

Your floor is ready. **The wood is living and breathing with You, a natural and daily source of joy and wellness.**

Walk, jump, play and lay down on it. Our woods are real but resistant masterpieces like the forests they have grown up. **You can live them serenely every single day and keep they beauty and cleanliness by simple tricks.** Because FIEMME 3000 means Nature. Pure and simple.

Ordinary cleaning.

Two biocompatible products for an easy and quick cleaning of your floor.

Our wood is not afraid of getting older. Time does not alter its beauty because, coherently with our commitment for the safeguard of the environment, along with FIEMME 3000 Bio Plus protective treatment **we offer a complete cleaning and maintenance kit, composed by biocompatible**

and non-toxic products. Each one has its own technical file attesting its vegetable and mineral origin, plus specifying how to use it efficiently **to clean and nourish the floor easily and quickly.** Hereafter, a short presentation of the products – what you need them for and how to use them.

↳ Ordinary cleaning

SAPONETTO

The specific usage of this product is cleaning the floor, any time you want to, without depleting it.

HOW TO USE IT:

Pour 20 ml (a glass) of Saponetto in a bucket containing 4/5 liters of warm clean water (not hot). Mix and normally clean the floor using a standard cloth. We recommend to rinse the cloth in another clean-water bucket or to use a double-space bucket to avoid roiling the cleaning water.

↳ Waxing

LILLA

A liquid wax in watery self-polishing emulsion that, when necessary, restore the brilliance and protection of the wood floor.

HOW TO USE IT:

Each 6/7 standard cleanings, add pure Lilla to Saponetto. You just need 10/15 cl (a half glass) a bucket.



It is very important to comply with the advice you find in this leaflet in order not to change the features and beauty of FIEMME 3000 floors over the time. In our kit you find what you need: a bottle of Saponetto, a bottle of Lilla and a tin of Belparquet with its sprayer (instructions on the reverse face).

In every cleansing, water and Saponetto.

Every time you want to, you can clean your Fiemme 3000 with a simple mix of water and Saponetto. Add about a glass of product every 4/5 liters of water.



Every 6/7 cleansings, Lilla.

Every 6/7 ordinary cleansings with water and Saponetto, you can freshen your Fiemme 3000 simply by adding to the previous mix a half glass of Lilla.



Extraordinary cleaning.

A floor as beautiful as the first day, forever.

A correct ordinary cleaning with Saponetto and Lilla is very important to keep unchanged the beauty of our woods.

Nevertheless, some exceptional events can produce undesired effects on your floor. For example:

- remarkably heavy footsteps;
- bricklaying or accidental events.

In our cleaning kit you find a third product -

Belparquet - to be used in the just-mentioned cases.

➤ Extraordinary cleaning

BELPARQUET

A mix of refined oils that nourishes and restores our floors. Its action softens the treatment and lets all its various ingredients join the components of the wood to restore its treated surface.

HOW TO USE IT:

Pour the content of one tin into the specific spray bottle and spray it on the floor. Bring a massaging action using a slightly damp cloth till evening out the surface.

Attention: use very little product, one or two sprays every square metre. Let it dry well for 4/5 hours before walking on it.

Belparquet, when you need it.

If accidental events, remarkably heavy footsteps or flooding leave some marks on your FIEMME 3000, restore it by spraying Belparquet once or twice every square metre.



You can apply Belparquet on your own or, if you prefer a certified intervention, contact our customer care. Our staff will apply it using special machines.

If the floor is exposed to a stronger daily stress (for instance, kitchens, bathrooms, showrooms or offices), again you can ask for an **extraordinary restoring treatment to refresh the original clean conditions of your floor** - a more intense cleaning by our qualified staff thanks to the use of special machines able to remove even the deepest impurities. We recommend to plan these specific actions every three years if the floor is installed in dwellings and offices; every year in public areas.

What to do in case of particular spots

Situation	Solution
LIGHT RUBBER OR INDELIBLE MARKER SCRATCHES	Run a Belparquet-soaked cotton ball onto the scratch without leaning on it.
(COLOR) PENCIL STROKES	Pour pure Saponetto and run it with a steel wool.
VINYL GLUE STAINS	Pour a bit of Saponetto and let it work. Run a steel wool on it and dry with a cloth or an absorbent paper.
FRESH BICOMPONENT GLUE STAINS	Pour pure Saponetto and let it work. Run a steel wool on it, rinse with water and dry with a cloth or an absorbent paper.
DRY BICOMPONENT GLUE STAINS	Remove the glue residues with a blade, pour pure Saponetto and let it work. Run a steel wool on it, rinse with water and dry with a cloth or an absorbent paper.
BELPARQUET EXCEEDANCE	Wash it more times with Saponetto, till completely degreasing the surface.
STAINS DUE TO DRY BELPARQUET DROPS	Run a Belparquet-soaked cotton ball on the drops in order to melt them. Wash with Saponetto.
LILLA EXCEEDANCE	A Lilla exceedance can be hard to clean and can easily leave some stretches on the surface. We recommend to contact our customer care, in order to let our staff treat the damaged area with a special single-brush machine. Afterwards, he will wash the floor with diluted Saponetto and Lilla.
STAINS DUE TO ALKALI PRODUCTS	The alkalis seep through the treatment and darken the wood. The solution is to run the same quantity of antialkali (hydrogen peroxide) onto the stain. This operation is very delicate, please let our staff do it.
STAINS DUE TO ANTIALKALI PRODUCTS ON OLD-LOOKING FLOORS	The antialkali products (hydrogen peroxide, bleach, wine) bleach the old-looking effect. The solution is to pour the same quantity of old-looking product onto the stain. This operation is very delicate, please let our staff do it.

Resistance-to-liquids laboratory test.

We tested the **resistance properties of our woods to the aggressive action of customary liquid products**. On some standard super-white oiled oak boards we poured some 1.5-cm-large drops of **water, coke, coffee and red wine**. At a later stage we covered them with glass capsules to avoid their rapid evaporation. We absorbed with paper the residues of the drops after 6, 15, 18 and 36 hours. **We removed every stain left on the wood simply by cleaning them with diluted Saponetto – proportion 1:4**

Perfection exists. Just “service” it.

FIEMME 3000 Bio Plus guarantees great resistance performances to filth and wear and tear, by deeply protecting the wood fibre and not letting the impurities reach the deep structure of the boards. Our cleaning kit, if regularly used, further restores the wood and bolsters the Bio Plus action over the years. Nevertheless, if you yearn for perfection, there's a far easier way to keep the unchanged beauty of your floor.

Once a year or even more rarely – every 3/5 years according to the real use of the floor and your needs - you can reserve one of our experts' intervention in order to fulfil a sort of certified servicing.

Besides intensely cleaning your floor, if necessary, our expert will restore and repair your floor.

For example: substitution of accidentally damaged boards.

Even after dozens of years, your FIEMME 3000 floor will look like the first day. As amazing as it was the day you laid it.

You can reserve our qualified interventions by contacting your OFFICIAL FIEMME 3000 dealer or our headquarters in Predazzo.



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